

ESSENTIAL INFORMATION INDONESIA VOYAGE: KOMODO, PAPUA & GREAT BARRIER REEF

Your passport needs to be valid for **at least six (6) months** after your journey ends, and should have a minimum of two (2) blank visa pages for entry and exit stamps.

Indonesia

A tourist visa is required for U.S. and Canadian passport holders for entry into Indonesia.

There are currently three options available as outlined below. A&K recommends a visa on arrival. All entrance procedures and fees are subject to change without notice.

Visa on Arrival: A 30-day tourist visa can be obtained on arrival at the airport and can be paid in U.S. dollars or local currency in cash or by major credit card (American Express is not accepted for payment). The current fee for a single-entry visa is USD \$35 (subject to change without notice).

Electronic Visa (eVOA): To apply for an eVOA, visit [The Official eVisa website for Indonesia \(imigrasi.go.id\)](http://www.imigrasi.go.id). The current fee for a single-entry visa is USD \$35 (subject to change without notice). You can apply for an eVOA 14 days prior to travelling but not less than 48 hours prior to arrival. Read and follow all instructions carefully to ensure a smooth arrival in Indonesia. If you experience technical problems with the eVOA website, try again a few hours later or contact the e-VOA Support Desk livechat at www.imigrasi.go.id/en/ or send an email to visa@imigrasi.go.id.

You will need the following documents to apply for an eVOA:

- a. Full biodata page of passport with at least 6 months validity from the date of your arrival to Indonesia (format JPG/JPEG/PNG with max. size of 200 kb);
- b. Passport-size photograph (format JPG/JPEG/PNG with max. size of 200 kb)
- c. Valid email address
- d. A valid Mastercard or Visa
- e. Residence information in Bali / Indonesia (hotel address)

Visa in Advance: A visa stamp in your passport can be obtained either by applying directly to an Indonesian consulate or through a visa processing service. While there are additional costs involved in using a visa service, this option is available for guests who prefer assistance in the visa process.

All guests arriving into Indonesia must complete an online Customs Declaration form prior to arrival: ([Official Website Direktorat Jenderal Bea dan Cukai \(beacukai.go.id\)](http://beacukai.go.id)). Forms can be completed up to three days prior to arrival. You will receive a QR code which you can save on your phone or print out and carry with you to present to customs officials prior to leaving the baggage claim area of the airport. You will need to provide your passport information, flight details, answer questions about the items you will be carrying in your luggage, and register your electronic devices such as smartphones, tablets and laptops.

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Additionally, all international visitors to Bali are required to pay 150,000 IDR (approximately USD \$10) on arrival. This one-time payment is required prior to entry, whether by land, sea, or air. Guests can pre-pay by card, bank transfer or with virtual accounts via the official website: <https://lovebali.baliprov.go.id/>. Alternatively, the levy may be paid on arrival by credit card.

Australia

An Electronic Travel Authority (ETA) is required for U.S. and Canadian passport holders for entry into Australia and must be obtained prior to departure. U.S. and Canadian citizens must apply for an ETA using the Australian ETA app on a mobile device. You can download the Australian ETA app for free from the [Apple Store \(Apple\)](#) or [Google Play store \(Android\)](#).

The current fee is AUD \$20 (subject to change without notice) and allows multiple entries for up to 12 months after the date of issuance. Read and follow all instructions carefully to ensure a smooth arrival in Australia. Once you download the app, be sure to have your passport with you when you start the e-Visa application process. More information is available here: [Step by step guide](#).

If you are asked to provide contact information for your local tour operator, please use:

ABERCROMBIE & KENT AUSTRALIA

Level 3, 290 Coventry Street
South Melbourne VIC 3205
Australia
Telephone: +61 3 9536 1800
Emergency Telephone: +61 409 026 808

Our partner VisaCentral offers easy, efficient U.S. passport and visa processing. Visit them online at visacentral.com/abercrombiekent or call 844 823 1224 and reference A&K's account number 73001. Service fees apply.

Citizens of other countries should contact the appropriate consular office for entry requirements pertaining to their journey.

VACCINATIONS

A yellow fever vaccination is only required to enter Indonesia *if* you are arriving from a yellow fever-endemic area in South America or Africa. The CDC and WHO each provide a current list of all affected countries. If vaccination for yellow fever is necessary, you must carry an International Certificate of Vaccination provided by your physician; you may be denied entry without it. If your physician advises against receiving the vaccination because of your personal medical history, he or she can provide you with the necessary documentation for the country/countries you are visiting.

You will be travelling to an area of malaria transmission (Eastern Indonesia). We strongly advise that you speak with your doctor or travel clinic regarding your itinerary, individual risk assessment and options for mosquito bite prevention and antimalarial drugs. We recommend filling any prescriptions before you depart.

SPECIAL CONSIDERATIONS FOR EXPEDITION CRUISES

This cruise travels to remote destinations far removed from medical facilities, and major medical care is not available. There is a medical center on board, staffed with a physician and nurse to offer immediate medical care to guests; fees may apply. A minimum level of fitness is required to enjoy this journey as intended, with active elements that include navigating stairs and gangplanks, entering and exiting Zodiacs, and walking over uneven terrain with steep slopes and slippery footing during shore excursions.

Please ensure that we are aware of any physical, medical or other condition that might affect your ability to participate on this journey. You may be required to produce a doctor's certificate prior to travel. Due to ship restrictions, women who will be six (6) months or more pregnant at any time during the cruise are not permitted to travel on Expedition Cruises. The ship owner's medical staff and Captain reserve the right to refuse passage to anyone who is deemed unfit for travel either before or during the journey.

Prior to boarding, all guests must complete Ponant's **Mandatory Health Declaration** form, provided to you in Bali.

Emergency Evacuation Repatriation Insurance

Due to the remote locations, A&K requires proof of a minimum of \$100,000 per person in emergency evacuation/repatriation insurance for this journey. This minimum amount is included in A&K's Guest Protection Program. If you do not purchase A&K's Guest Protection Program, we require proof of alternative coverage. Please include your insurance carrier's name and telephone number when completing your guest information online. Additionally, carry proof of coverage with you on the cruise.

Please note emergency evacuation insurance provides for covering the cost associated with emergency evacuation and repatriation up to the limits of the respective policy; however, it does not guarantee the timing, method or mode of such evacuation and repatriation, which is subject to weather, location and other conditions or variables outside of A&K's control.

OF SPECIAL NOTE: SCUBA DIVING EXCURSIONS

Scuba diving may be available to qualified guests with an open-water diving certificate (PADI, NAUI or other authorized scuba training organization). A minimum of two dives must be completed and logged within twelve months prior to the start of the expedition. Availability is dependent on conditions and local restrictions. Dive times, locations and frequency are at the discretion of *PONANT Cruises* and A&K Dive Masters and are determined by the guest's diving experience and by the environmental conditions on that day. Certain medical conditions may exclude you from scuba diving at certain locations.

If you intend to participate in scuba diving excursions during your journey, please complete a Scuba Diving Guest Registration Form, PADI Statement of Risk and Liability and Participant Medical Questionnaire, and email these forms along with a copy of your certification card to A&K at usashoreexcursions@abercrombiekent.com no later than July 1, 2025.

Please ensure you bring the all the original completed forms sent to you by A&K, your valid diving certificate and logbook with you on the cruise. Additional forms may be required to be completed on board.

CASH & CREDIT CARDS

In Indonesia, cash transactions can generally be made in either U.S. dollars or local currency, though some smaller shops may require payment in Indonesian Rupiah. U.S. dollars should be recently issued bills in smaller denominations.

In Australia, cash transactions must be made in Australian dollars. Major credit cards are widely accepted for goods and services.

In both countries, access to ATM outlets is widespread in cities and towns but may be limited in rural areas.

The euro is the official currency on board. Personal expenses incurred on board can be charged to your shipboard account and paid at the end of the expedition by major credit card or cash, including U.S. dollars. There is no currency exchange facility on board.

All onboard transactions made by bank or credit card are processed via the ship owner's home office in Marseille, France, and charges from your onboard account may not be processed until one month after your cruise. Call your bank or credit card company to advise about your travel plans.

PACKING LIST

Plan on travelling with one suitcase and one carry-on bag. Soft-sided luggage will be easier to store once you have unpacked.

Please use the provided A&K luggage tags, even if your bags already have ID tags. This makes it easier for A&K staff to find and manage your luggage for you.

Clothing

Casual comfortable clothing is appropriate on board. A jacket and tie for men and smart casual dress for women are suggested for the Captain's Welcome Cocktail Party and the Farewell Party on board ship and for dining at better restaurants during your leisure time.

- Casual slacks
- Walking shorts
- Polo shirts, casual short-sleeve shirts or blouses
- Long sleeve shirts or blouses
- Lightweight raincoat
- Sweater or lightweight jacket
- Brimmed hat or visor for sun protection (one that ties beneath the chin is recommended)
- Personal garments
- Socks
- Sleepwear
- Comfortable walking shoes with traction
- Hiking shoes or boots
- Slip on water shoes for wet Zodiac landings (highly recommended)
- Swimwear/cover-up (swimwear or Rash Guard that provides UV protection is ideal)

Other Recommended Items

- Face masks and hand sanitizer
- Prescriptions and medications (in their original bottles and/or packaging)
- Simple first-aid kit
- Sun block and lip balm / insect repellent
- Extra eyeglasses/contact lenses
- Sunglasses
- Smartphone
- Charging cables for electronics
- Global travel adapter
- Small waterproof dry bag for Zodiac excursions

Optional Items

- Small LED flashlight
- Lightweight binoculars
- Foldable walking stick
- Small daypack or fanny pack

Laundry service is available at your hotel for a fee. Check costs and return times before using this service.

Traveller's Valet: A&K's complimentary laundry service for 8 articles of clothing per person will be provided twice during your journey on board. Additional laundry can be done for a charge. Dry cleaning is not available.

TIPPING GUIDELINES

On A&K Luxury Expedition Cruises, all gratuities, including for the ship's crew, A&K Expedition Team and guides, are included in the cost of the program and group extensions.

For extra nights or Tailor Made services pre- or post-cruise, we suggest the following gratuities for these days only (noted in U.S. dollars):

	Extra Nights/Tailor Made Journeys
Local Guides	\$20 per person, per day (full day)
Drivers	\$10 per person, per day (full day)
Airport Transfer Drivers	\$5 per person, per transfer
Private Guide (driving own vehicle)	\$30 per person, per day (full day)
Hotel Porters	\$2 per bag
Housekeepers	\$2 per person, per night
Included Meals	Included
Restaurants or Room Service on Own	10-15% unless already added

LIFE ON BOARD: LE JACQUES CARTIER

SHIP AMENITIES

Your exclusively chartered ship is 430 feet long and accommodates up to 184 passengers; however, A&K limits occupancy to a maximum of 148 guests. The ship has three elevators with ramps accessing all passenger decks.

Each stateroom features individual climate control, 110V American/220V European plugs, Wi-Fi, stocked minibar, Nespresso coffee maker and tea kettle, small electronic safe, direct line telephone, Bluetooth speaker, flat-screen TV with video on demand, wardrobe, vanity with mirror, robe, slippers, hairdryer and luxury bath products. Nightly turndown is provided.

All suites feature butler service — an A&K-exclusive feature — which includes a personalized welcome, unpacking and packing upon request, nightly canapes, room service, shoe polishing and expedited laundry, as well as priority spa and salon booking.

Deck 3 features a variety of guest services and public spaces. The reception area includes a 24-hour front desk and a boutique with a selection of clothing and jewelry. The spacious main lounge offers a bar with live music on most evenings. The ship's pool deck features a heated outdoor pool with a counter-current swimming system and exterior bar with armchairs and sofas. Lectures are held in the Theater with comfortable seating for all guests, as well as audio/visual equipment and an LED wall for projecting high-resolution images and videos. Finally, medical facilities with a doctor and nurse are available 24 hours a day.

On Deck 6, the Panoramic lounge offers a small library with a selection of books and board games and direct access to the panoramic terrace.

The Wellness area on Deck 7 features a fitness center offering guests complimentary use of equipment including stationary bikes, treadmills, Kinesis wall and other exercise equipment. Due to safety reasons, there are no free weights on board the ship. Sea conditions may affect the fitness center's opening hours. There is a hair salon as well as a full-service spa equipped with a sauna and steam room, and which offers a range of beauty treatments and massage services. All spa and salon services are charged to your shipboard account.

A daily program detailing the following day's events, excursions, and hours for the restaurants, boutique and spa is delivered to your stateroom each evening.

ONBOARD CULINARY AND BEVERAGE PROGRAM

Dining is a special treat on board. International cuisine is available in two restaurants. The main dining room at the rear of Deck 4 accommodates all guests in one sitting and offers panoramic views. This unique dining area, which opens onto the outside, offers a selection of salads, hot meals, cheeses and desserts. The al fresco restaurant on Deck 3 has seating for 70 guests and features a casual menu of grilled meats, salads and desserts.

Complimentary 24-hour room service is also available. Early riser coffee and breakfast pastries, afternoon tea and late-night snacks are offered daily. Meals on board are scheduled around the day's sightseeing and shipboard activities. Please consult your daily program for mealtimes and opening hours.

Complimentary bar drinks, beer, house wine, soft drinks, coffee drinks, juices and water (excluding premium wines, Champagne and spirits) are provided while on board.

If you have special dietary requirements (vegetarian or vegan menus, food allergies, etc.) please advise Abercrombie & Kent at least six weeks prior to the beginning of your journey. In addition, please take the opportunity early in the cruise to meet with the Maître D' and Cruise Director to discuss your special requests and inform your server prior to dining. Chefs on board will make every effort to accommodate your needs. Kosher meals are not available on board.

LANGUAGE AND COMMUNICATIONS

English is the language used by staff on board A&K charters.

Complimentary Wi-Fi Internet is featured on A&K charters. Internet access at sea is made possible by satellite, and speed and connectivity are dependent on latitude, weather and atmospheric conditions as well as the number of guests using their computers or mobile devices. Do not rely on the ship's Internet service for applications such as social media sites, downloading files or streaming movies. Internet service may not always be available, and your patience and understanding are appreciated when this situation occurs.

To make an international call onboard, please visit the reception desk. Charges for maritime satellite connections are significantly higher than those for land services and the cost of the call will be added your shipboard account. Guests may be able to use the ship's Wi-Fi to make international phone calls on their own personal devices using messaging apps such as WhatsApp, Viber, Messenger, etc., which can be downloaded from the iOS App Store or Google Play Store.

OF SPECIAL NOTE

The ship is nonsmoking except in a designated area outside on Deck 3.

Maritime law does not permit unrestricted access to the bridge. At the Captain's discretion, guests may be offered the opportunity to visit the bridge during scheduled times in accordance with security protocols.

Access to outdoor areas may be restricted during inclement weather and ship maneuvers. The ship's daily scheduled sightseeing events and timings may be altered, and flexibility is required.